

April 11, 2025

Keynotes

News for the team members of Cross Keys Village - The Brethren Home Community



In This Edition:

- **Spring Cleaning Giveaway Reminder**
- **Team Member Spotlight - Jean Sneeringer**
- **Shining Star Recognitions**
- **Welcome New Team Members**
- **Boat Regatta Information**
- **Crucial Conversations Tips and Tricks**
- **Important Communications & more!**

Important Reminders!

4/11 and 4/14 -

Spring Cleaning Giveaway
(see page 2 for more details!)

6/6 -

Annual Cardboard Boat Regatta
(see page 6 for more details!)



Spring Cleaning Giveaway



April 11 and April 14

Stop by the **Human Resources office**
(1st floor Mission Point Health Care)
on either of the dates listed above
between **6:15 a.m. - 4:00 p.m.** to receive
a free bag of spring cleaning items!

All CKV team members are welcome to participate!
Funded by the Team Member Benevolence Fund



Team Member Spotlight



Jean Sneeringer

Lifespring Attendant

Lifespring Team

Team Member since June 2017

What three words best describe your job?

Compassion. Understanding. Enjoyable.

What do you enjoy most about working at CKV?

Meeting new people and making work fun.

What is one thing about your job that most people don't realize?

You not only take care of the resident or participant but also their family. They have needs too - they are worried about their loved one. We try to help the families understand what their loved one is going through.

What is your favorite quote or motto?

Live each day to the fullest!

If you could travel anywhere in the world, where would you go and why?

Aruba for the beautiful beach.

What advice would you give to a new team member?

Each day is a new day; make it the best one! And, don't ever be afraid to ask questions, we have a big team here ready to help!

Shining Star Recognitions

Congratulations to the following team members who were recently nominated for a Shining Star!

Jenna Ako, Brookside

Kaylyn Ballou, PC

Bethie Celius, Brookside

Emily Eckert, Harmony Dining

Katie Hollabaugh, HR

Amanda Jordan, PC

Danielle Kovacs, PC

Laura Messersmith, Nursing

Corey Miller, IS

Lisa Nelson, Nursing Admin

Brian Schildt, Maintenance

Mark Shaffer, Dining

Kelly Shull, Brookside

Tina Slothour, Harmony Dining

Dena Stonesifer, Brookside

Val Wagaman, PC

Jen Weaver, Brookside

Carole Wolt, Brookside

Congratulations to **Linda Keiser**, Dining Services, who is the winner of our March prize drawing and will receive the \$100 reward!

≡ Welcome ≡

New Team Members!



Abby Atkins

Dining Services Specialist

Dining Services



Natalie Miller

Server

Harmony Dining



Angela Rupp

Nurse Aide

Nursing Services

Do you know someone who would be a great fit for our team?

Encourage them to apply for one of our open positions by visiting <https://ckvcareers.com> or contacting our Recruiter,

Felicity Boose, at f.boose@crosskeysvillage.org.



Annual Cardboard Boat Regatta

Grab your team and save your cardboard because the Annual Cardboard Boat Regatta is coming up on **Friday, June 6th!**

Get ready for laughs (and maybe some tears!) as we race around the pond to see who will grab the titles of “Last Boat Afloat”, “Best of Show” and “Fastest”. We can’t wait to see everyone gathered around the pond for this friendly competition! The event will begin at 1:30 p.m.

Ready to join in the fun? The registration packet can be found attached to this edition of Keynotes or on the Team Member Intranet Page under Team Member Wellness!

Crucial Conversations Tips and Tricks



***Everyone senses it.
Everyone knows it.
But no one is saying it.***

Have you ever been in that situation? It’s probably safe to say that we’ve all experienced this. Do you know WHY no one speaks up when everyone knows something is wrong? It’s because they are not skilled in holding Crucial Conversations.

Over the next several editions of Keynotes, Melanie Storm, Staff Education Coordinator, will be sharing tips and tricks to help you feel confident holding that needed Crucial Conversation. This four-part series will walk you through the key steps to ensure productive conversations, aiming to create a more peaceful and understanding environment for you and the other person. Stay tuned!

An hourglass with white sand is shown on a blue surface. In the background, a calendar page is visible with dates 16, 23, 30, and 31. The hourglass is positioned to the left of a teal banner.

Keynotes Deadline

The next submission deadline for Keynotes is **Wednesday, April 16th** for the next edition of Keynotes (April 25). Please email submissions to Katie Hollabaugh, HR Engagement Coordinator.

Important Communications

Over the past several weeks, three letters have been mailed to all team members to share important campus updates.



We recognize that life is busy, and it is understandable that these letters may blend in with other mail or become misplaced. To make it easier and more convenient for our team, we will include a copy of all communications regarding important campus updates in Keynotes moving forward. On the following pages, you'll find copies of the letters referenced above.

As a friendly reminder, if you've recently moved, please ensure your mailing address is up to date with Human Resources. You can easily update your address by completing the electronic Change of Address form available on the Team Member Intranet.

As always, I'd love to hear from you! If you have any questions or suggestions regarding team member communication, please don't hesitate to reach out.

Katie Hollabaugh

HR Engagement Coordinator

Keynotes Editor



Dear Team Members,

I am writing to inform you of some important operational changes at Cross Keys Village - The Brethren Home Community that will enhance our ability to deliver the highest quality care to our residents.

After careful consideration and analysis, we have decided to reorganize our healthcare neighborhoods by utilizing the Woodbury, South Mountain, and Somerset neighborhoods. This reorganization of resources and space is designed to create a smoother workflow for our team, enabling us to provide more effective and timely care. As a result of this strategic shift, the Sun Valley and Peace Valley neighborhoods will be closed, with resident transitions beginning in April through the end of May.

In preparation for the transition, our Healthcare Administrator and social workers are actively reviewing room placements. The new arrangements will offer both private and semi-private options. For residents whose room assignments are affected by these changes, the assigned social worker will reach out directly to their families to explain the process and share further details.

We understand that change is hard and may bring questions and challenges. Your help is critical to ensuring a smooth transition, and we thank you in advance for your support. Should you have any questions or concerns, please do not hesitate to reach out to your supervisor.

Thank you for your continued commitment to the care and well-being of our residents. Together, we will ensure that this transition enhances our operations and enriches the lives of those we serve.

Sincerely,

Jennifer Holcomb M.S., NHA, PCHA, CDP, CDCM, CADDCT
Chief Clinical Integration Officer

2990 Carlisle Pike, New Oxford, PA 17350-9582

tel 717.624.2161 fax 717.624.5252

www.crosskeysvillage.org



Dear Team Members,

At Cross Keys Village, we are committed to continuously improving and enhancing our community in ways that reflect both our mission and our responsibility to be good stewards of our resources.

As you may know, plans for our new Personal Care facility have been in development for some time. However, after a thorough review of the design and projected costs, we have made the decision to take a step back and re-evaluate key aspects of the project. While this means delaying the groundbreaking originally scheduled for this spring, we firmly believe that this decision will ultimately lead to a stronger, more thoughtful design that best serves our residents.

One of the key factors influencing this redesign is our ongoing commitment to making the best use of our resources. With the evolving needs of our community and the increased ability for residents to access amenities across our campus, we see an opportunity to create a more efficient and beneficial design. By thoughtfully reconsidering shared spaces and optimizing the layout, we can offer more spacious accommodations while reducing redundant features—ensuring that every investment we make benefits the broader community.

This refinement process will require additional collaboration with architects and design teams, and we appreciate your patience as we work through these important details. While change and delays can sometimes bring disappointment, we want to assure you that our ultimate goal remains unchanged: to provide the highest quality of care and living experience for all who call Cross Keys Village home.

We will continue to keep you informed throughout this process and welcome your thoughts and questions along the way. Thank you for your understanding and support as we take this important step to ensure new Personal Care becomes a truly exceptional addition to our community.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Holcomb', written in a cursive style.

Jennifer Holcomb M.S., NHA, PCHA, CDP, CDCM, CADDCT
Chief Clinical Integration Officer



Dear CKV Team Member,

At Cross Keys Village, we know that the heart of our community is the compassionate care you provide every day. As we make changes to better meet the needs of our residents, we want to assure you that we are navigating this transition together — as a team.

After careful assessment, we have made the decision to transition residents from the Somerset neighborhood to our South Mountain and Woodbury neighborhoods. For those who require a secure environment, Brookside will continue to offer the specialized support they need. These changes will help us provide the best possible care, ensuring our residents feel safe, comfortable, and well-supported.

With these adjustments, we will be thoughtfully considering the placement of our health care team members. Our goal is to align your unique skills, experience, and strengths with the needs of our residents. We are committed to making this a collaborative process, ensuring that both our residents and our team members can thrive in a positive and supportive environment.

We understand that change can bring questions and uncertainties, but please know that you are not facing this alone. We are here to listen, support, and work alongside you every step of the way. Your dedication is what makes CKV a truly special place, and we are so grateful for everything you do.

If you have any questions or concerns, please don't hesitate to reach out. Together, we will continue to create a nurturing and caring home for our residents.

Thank you for being an essential part of our team!

A handwritten signature in black ink, appearing to read 'Jennifer Holcomb', is positioned above the typed name.

Jennifer Holcomb, Chief Clinical Integration Officer

Phone: 717-624-5235 | Email: j.holcomb@crosskeysvillage.org



Current Openings

Mission Point

Health Care Center

- Activities Leader (PRN)
- Campus Security
(Part-time weekends)
- CNA (Full-time and Part-time)
- Dining Services Specialist
- Housekeeping and Laundry Assistant
- Lead Housekeeper
- LPN
- RN
- RN Supervisor
(Night Shift Weekends)

Mission Point

Personal Care

- LPN Coordinator
(Evening and Night Shift)
- Personal Care Attendant/CNA/Med Tech

Brookside

- Homemaker
- LPN Coordinator
(Night Shift)
- Personal Care Attendant/CNA/Med Tech

Residential Living

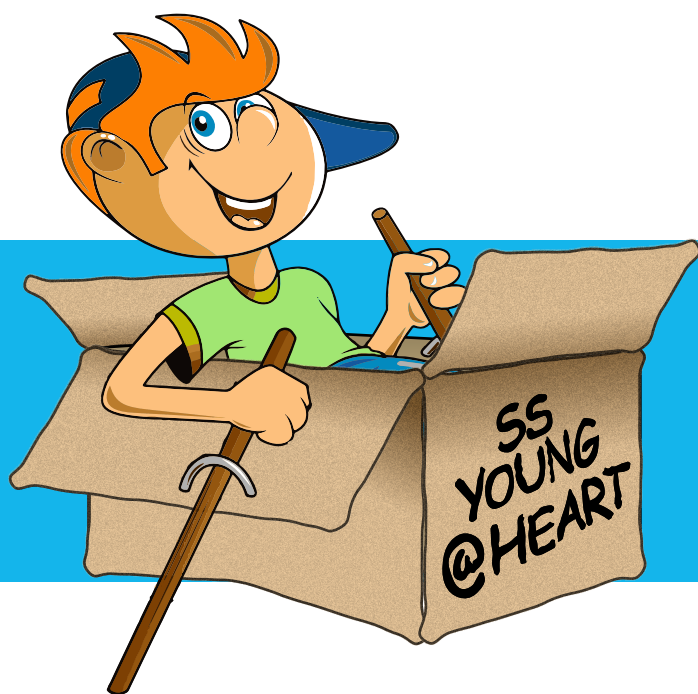
- Campus Inn Aide
- Housekeeper (Full-time)
- LPN - Cross Keys @ Home
(Part-time)
- Server (On-call)

Ancillary Departments

- Groundskeeper
(Full-time and Seasonal)
- Network Technician

Do you know someone who would be a great fit for our team? Encourage them to apply for one of our open positions by visiting <https://ckvcareers.com> or contacting our Recruiter, Felicity Boose, at f.boose@crosskeysvillage.org.

annual cardboard boat regatta



friday, june 6, 2025
1:30 pm

registration & construction manual



Race Day

Each boat and crew must be ready to show their boat at 1:00 pm in the roped-off area near Adams Avenue.

Itinerary

1:30 pm Pre-Race Meeting
1:35 pm Parade of Boats
1:40 pm Races begin!

Course Description

Yellow buoys will be placed throughout the pond in a Figure-8 style track. Red buoys are the start and finish lines.

Race Bracket

Depending on the number of confirmed registrations, there will be three to five boats per heat. The winner from each heat will advance to the Championship Race.

Final Event - "Last Boat A'Float"

After the Championship event, all teams are invited to participate in this final event. Teams will attempt to sink other boats with pails of water and strive to be the "last boat a'float". Please note that participation in the final event is optional. *Please note that only CKV Wellness pails are permitted.*

Rules on the Water

- Each participant in the boat must wear a life jacket (provided by the Wellness Dept.)
- Proper footwear must be worn (non-skid water shoes or old sneakers)
- Participants in the boat may only use paddles to steer and power their boat. A limited number of kayak paddles will be provided by Wellness. Please bring your own if desired.
- You must remain inside your boat for the race or your team will be disqualified.



PERMISSIBLE CONSTRUCTION MATERIALS

- Corrugated cardboard
- Cardboard "blocks"
- Cardboard tubes
- Fastening material
- Duct tape
- Masking tape
- Liquid nails adhesive
- Latex paint
- Varnish
- Polyurethane spray



NON-PERMISSIBLE CONSTRUCTION MATERIALS

- Wood
- Styrofoam
- Plastic sheathing
- Fiberglass
- Sona tubes
- Coated cardboard
- Silicon
- Wax
- Tar
- Metal
- Staples
- Clamps
- Screws

"NO WRAP" RULE

DO NOT wrap your boat in duct tape. Duct tape is not to be used to cover sides and bottom. It is only to be used to seal corners and seams.

Violators are subject to disqualifications!

Registration Form

Please return to the Harvey S. Kline Wellness Center no later than Friday, May 23.

- *There must be at least two people in your boat from the entire team.*
- *At least one boat passenger must be a CKV resident, team member and/or event sponsor.*

Team Name: _____ Number IN the Boat: _____

Boat Name: _____

Captain's Name: _____ Phone: _____

Captain's Email: _____

Names of crew members involved and their association with CKV:

Name	CKV Resident	Team Member	Sponsor
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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